

UAE PASS Is Another Step Towards A Paperless Society

Smart Dubai and the Telecommunication Regulatory Authority (TRA) yesterday announced the successful completion of the first phase of the UAE PASS initiative, a nation-wide programme for digital identity. Smart Dubai is responsible for integrating local government entities to the platform.

The transformation is being conducted in consecutive phases. UAE PASS aims to ultimately have all local and government entities fully integrated into the programme.

Phase one of the UAE's national digital identity platform consists of seven government entities to date: Dubai Police, Dubai Courts, Dubai Land Department, Dubai Health Authority (DHA), Dubai Department of Economic Development, Dubai Electricity and Water Authority (DEWA) and Dubai Civil Defence. This is in line with the region's strategy for comprehensive digital transformation.

Launched in October 2018, UAE PASS was intended to foster seamless access to the entities' services without physically going into their designated service centers. Using only their login details, citizens, residents and visitors in the emirate could benefit from the national digital identity platform.

Wesam Lootah, CEO of the Smart Dubai Government Establishment, identifies this change as a step towards Dubai's goals to become a smart city. "The ambitious national programme for digital identity is a key pillar in the process of enabling many digital transformation initiatives at the local and federal levels," he says. "It also supports the objectives of the Dubai Paperless Strategy to create an advanced paper-free future for government services—an important element of transforming Dubai into a smart city."

Multiple UAE PASS kiosks have been built across the state for DubaiID and SmartPass users to easily complete the verification process and shift their existing accounts to the platform.

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